

FREQUENTLY ASKED QUESTIONS

Child Care Assistance Program (CCAP) Payment Process for Households

1. How is the amount of my child care assistance determined?

The child care assistance amount is based:

- on household size,
- household income,
- the number of hours your child is in care,
- the number of hours you and any other adults caregivers work, attend education or training program, and
- the maximum rates the state will pay.

Payments are then made on a sliding fee scale. You may be required to make a co-payment.

2. What is a co-payment?

A co-payment is the difference between the amount the Department pays and the total amount charged by the provider. The co-payment is the amount owed to the child provider that must be paid by the household.

3. If I am eligible, when will payment begin?

You and your selected provider will receive a letter from the Department notifying you both of the maximum that the Department will pay and the effective date that payments will begin for each eligible child.

If you choose to bring your child to the provider prior to date payments begin, you will be responsible for all charges and payments.

Family independence Temporary Assistance Program (FITAP) applicants who need child care to participate in an approved Strategies to Empower People Program (STEP) activity, including work registration at the Louisiana Workforce Commission, are qualified for CCAP payments from the date participation in STEP begins.

For questions regarding STEP requirements and/or the Louisiana Workforce Commission, please contact your STEP case manager.

4. How much will the state pay the child care provider?

The Department pays a percentage of child care costs up to the allowable state maximum rate. Payments are then made on a sliding fee scale. You may be required to pay a co-payment.

If you are a STEP participant, the Department will pay 100% of child care costs up to the allowable state maximum rate. You may still have a co-payment if the provider charges more than the state maximum rate.

5. Why has my provider not been paid?

Please contact the Department at 1.877.453.2721

6. How much will I have to pay my provider?

Please contact the Department at 1.877.453.2721